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Terms of Service

Chipheads Computer Repair Shop Service Agreement

This is an agreement between myself and Chipheads Inc. It supersedes any verbal communications or published material.

- The Customer requests and authorizes Chipheads Inc. and any employee, subcontractor or consultant of Chipheads Inc. to examine, modify and attempt to repair any and all problems found with the computer system, data storage device, ALL files, and any peripherals left by The Customer on the premises of the Customer. The Customer understand an estimate fee may apply if The Customer declines to purchase replacement parts required to complete the repair.
- The customer authorizes Chipheads Inc. to replace or modify any internet security software with freely available alternatives and to install an alternative web browser to protect the computer from internet threats at their discretion and without prior notification.
- The Customer agrees **NOT** to hold Chipheads Inc. or any employee, subcontractor or consultant of Chipheads Inc. responsible in any way for the failure or functionality of any and all hardware or software associated with with The Customers computer, peripherals or data storage device, including any failure that occurs while attempting repair. The Customer accepts ALL RISK associated with any repair or attempted repair or any other action by Chipheads Inc. and its associated employees and subcontractors on any and all of The Customers computers connected or unconnected by networks.
- I The Customer am aware of the importance of backing up my data and software. The Customer agrees NOT to hold Chipheads Inc. or any employee, subcontractor or consultant of Chipheads Inc. responsible in any way for the loss or corruption or consequences of the failure to recover any data or software residing on The Customers computer system or data storage device.
- The Customer understands that the estimated time quoted to complete my service depends on many factors and is a GOOD FAITH ESTIMATE ONLY. The Customer understands it is possible this time could significantly increase depending on what problems are discovered during service.
- The Customer understands that estimated turn around times for service do **NOT** include:
 - o The day the system is dropped off (unless dropped off before 10am.)
 - o Saturdays, Sundays or Holidays.
 - o Time spent waiting for special order parts.
 - o Circuit board or other contracted repairs including Data Recovery

• I understand The Customer is welcome and encouraged to contact Chipheads during regular business hours to check on the status of my service, but that The Customer may or may not be contacted by Chipheads until my input is needed or service is complete.

• The Customer understands items left at any Chipheads location longer than 30 days from the date of drop off may be sold without the customers consent.

Check Accpetance Policy

In the event your check is returned unpaid for insufficient or uncollected funds:

- We may represent your check electronically or by paper draft.
- A service charge for the maximum amount allowed by state law will be assessed, along with any other allowable state fees.
- Your check will not be provided to you with your bank statement, but a copy can be retrieved by contacting your financial institution.
- Signature of your check constitutes acceptance of these terms.

*Speak
with a real
technician!*

Minneapolis Location
612.866.8800

St. Paul Location
651.228.1942

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